Delivering digital through citizen identity

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About Sitekit

Mandate – PCTs must deliver patient engagement

Growing focus on dHealth @ Gov level

Placing identity in a business context - Microsoft

Lighthouse client – Nuffield Health; Bupa, Lloyd’s follows...

Central and local government come on board


Focussing – 30 => 80 NHS orgs in 4 years

Driving all four dallas seeds

Developing a core competency – identity management

Building the team; growing capacity

Aggressive growth; assess focus; consolidate relationships
Identity is solving a business problem

- Local directories and employee identities
- Federation – partners and clients
- Customers – cloud and SaaS
- Context – trust and relationships

Old world → Where we are now → Future
GOV.UK Verify

1 - Register

HM Revenue & Customs

Verify Hub

Verify IdPs
Matching Service
HMRC Ids

Verification services
NHS England Identity Alpha
MyGovId

1 - Register

MyGov Id

Federation Broker (B2C / IEF)

Message Bus

AtP

2 - Interview

3 - Vouch

4 - Elevate
Challenges and opportunities

Delivery of digital remains an expensive problem...

Getting identity right is hard – it’s currently a complicated concept

GOV.UK Verify is a great foundation – what do we build on it?

Concomitant barriers to uptake and use

The case studies illustrated offer some suggestions...

We need to deliver sticky use-cases that demonstrate real value

A tipping point in identity is coming – we need to embrace it now

... Identity is the building clock that can make it happen
Thanks and Q&A

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